

Trident Z RGB Control BETA software

Clean Uninstall Guide

Things we need for a clean uninstall of the Trident Z RGB Control BETA software:

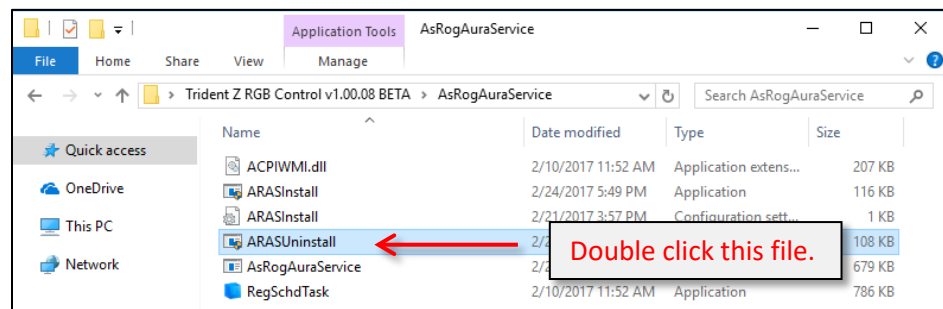
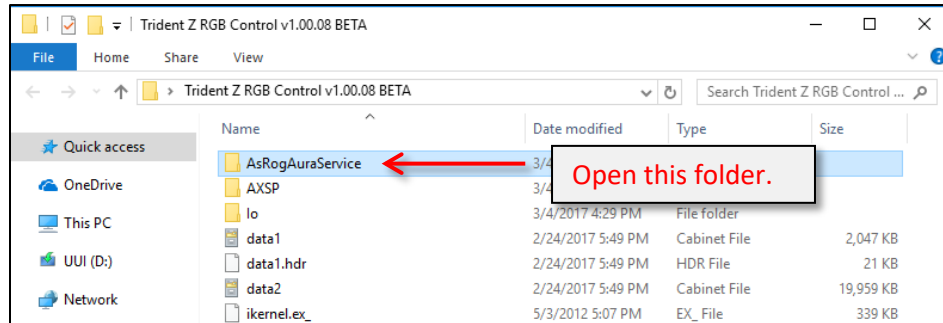
- A. **Download and extract the installer package.** We will need the files in the installer package to perform a clean uninstall and reinstall the software. (Download link: <http://www.gskill.com/en/download>)
- B. **Make sure the Trident Z RGB Control software is installed.** This is required to uninstall the background service, and does not matter if you're getting an error when trying to open the software.



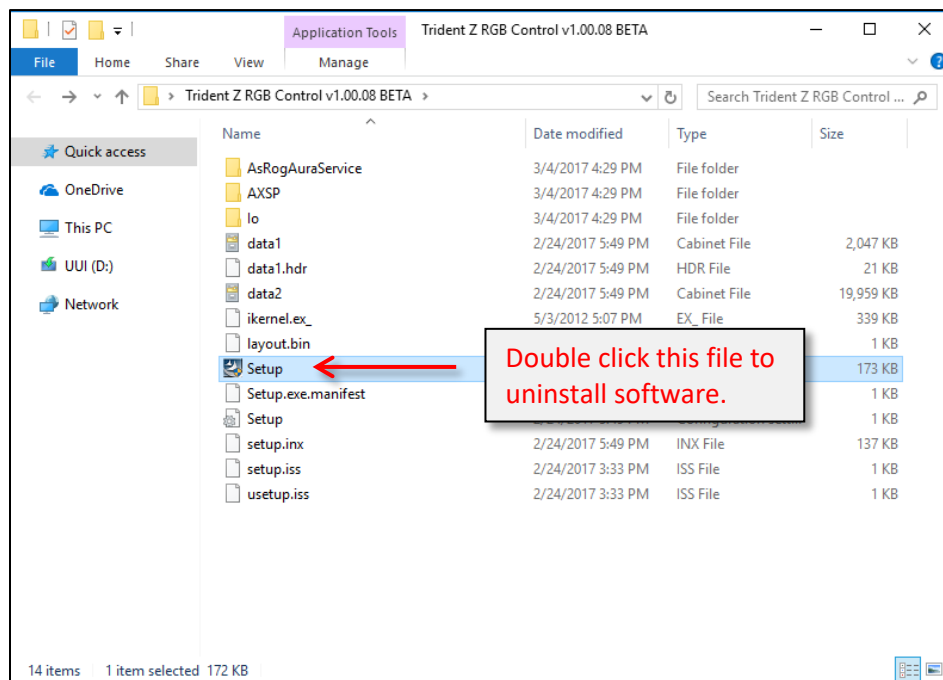
Tip: The software is installed if you see a shortcut icon on the desktop.

To do a clean uninstall of the Trident Z RGB Control software, please follow the exact steps below:

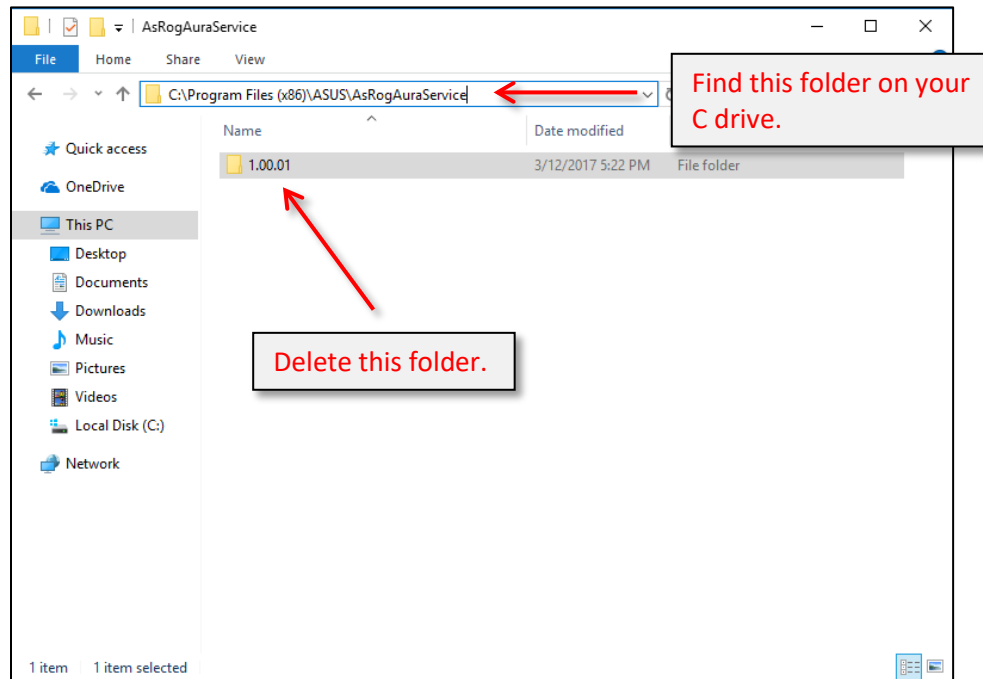
1. Go to the folder “Trident Z RGB Control v1.00.xx BETA\AsRogAuraService”, located in the installer package, and double click the “ARASUninstall.exe” file.



2. Go to the folder “Trident Z RGB Control v1.00.xx BETA”, and double click the “Setup.exe” file. Click “Next” until the uninstallation process is complete.



3. Go to the folder “C:\Program Files (x86)\ASUS\AsRogAuraService”, and delete the “1.00.01” folder.



4. **Restart the computer.** (IMPORTANT! This allows the uninstall process to complete. If the system is not restarted, then it may cause errors on the subsequent installs.)
5. [If you choose to install the software again] Go to the “Trident Z RGB Control v1.00.xx BETA” folder and double click the “Setup.exe” file to install.
6. Restart the computer after the software is installed. (IMPORTANT! This allows the installation process to complete.)